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ACADEMIC APPOINTMENTS

2010 – present, *Professor*, Business School, Worcester Polytechnic Institute

2003 – 2010, *Associate Professor*, Department of Management, Worcester Polytechnic Institute

1998 – 2003, *Assistant Professor*, Department of Management, Worcester Polytechnic Institute

VISITING POSITIONS

2017-2018, *Feng Tay Chair Professor*, National Yunlin University of Science and Technology, Taiwan.

2015-2017, *Chang Jiang Scholar Chair Professor*, Ministry of Education of China, hosted by Hefei University of Technology, Hefei, China.

2014-present, *Distinguished Professor*, Nanjing Audit University, Nanjing, China.

June-July, 2010, *William Evans Visiting Fellow*, Department of Finance & Quantitative Analysis, University of Otago, Dunedin, New Zealand.

May-June, 2007, *Visiting Research Fellow*, Graduate School of Information Science and Technology, Osaka University, Japan.

2007, *Visiting Associate Professor*, Department of Industrial and Information Management, the National Cheng Kung University, Taiwan.

May-July, 2002, *Japan Society for Promotion of Science (JSPS) Fellow*, Graduate School of Information Science and Technology, Osaka University, Japan.

EDUCATION

Ph.D., Industrial Engineering & Operations Research
University of Massachusetts at Amherst, 1998

M.S., Systems Engineering
Southeast University, China, 1992

PUBLICATIONS IN REFERRED JOURNALS

161. Khezrimotlagh, D., and Zhu, Joe, The role of unobserved units in two-stage network data envelopment analysis, *Journal of the Operational Research Society*,
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157. Khezrimotlagh, D., Kaffash, S., and Zhu, Joe, U.S. airlines mergers' performance and productivity change, *Journal of Air Transport Management*, Volume 102 (2022), July, 102226.
156. Zhu, Joe, DEA under big data: data enabled analytics and network data envelopment analysis, *Annals of Operations Research*, Vol. 309, (2022), Issue 2, 761-783.
155. Sahoo, B.K., Saleh, H., Shafiee, M., Kaoru Tone, T. and Zhu, Joe, An alternative approach to dealing with the composition approach for series network production processes, *Asia-Pacific Journal of Operational Research*, Vol. 33 (2021), Issue 1-2, 507-528.
154. Shi, Y., Yu, A., Higgins, H., and Zhu, Joe, Shared and unsplitable performance links in network DEA, *Annals of Operations Research*, Vol. 33 (2021), Issue 1-2, 507-528.
153. Khezrimotlagh, D., Cook, W.D., and Zhu, Joe, Number of performance measures versus number of decision making units in DEA, *Annals of Operations Research*, Vol. 33 (2021), Issue 1-2, 529-562.
152. Zhang, Q., Koutmos, D., Chen, K., and Zhu, Joe, Using operational and stock analytics to measure airline performance: network DEA approach, *Decision Sciences*, Vol. 52 (2021), No. 3, 720-748.

151. Chu, J. and Zhu, Joe, Production scale-based two-stage network data envelopment analysis, *European Journal of Operational Research*, Vol. 294, (2021), Issue 1, 283-294.
150. Shi, Y., Zhu, Joe, and Charles, V., Data science and productivity: A bibliometric review of data science applications and approaches in productivity evaluations, *Journal of the Operational Research Society*, Vol. 72 (2021), Issue 5, 975-988.
149. Yu, A., Shi, Y., You, J, and Zhu, Joe, Innovation performance evaluation for high-tech companies using a dynamic network data envelopment analysis approach, *European Journal of Operational Research*, Vol. 292, (2021), Issue 1, 199-212.
148. Kaffash, S., Nguyen, A.T., and Zhu, Joe, Big data algorithms and applications in intelligent transportation system: A review and bibliometric analysis, *International Journal of Production Economics*, Vol. 231 (2021), January, 107868.
147. Li, W., Cook, W.D., Li, Z, and Zhu, Joe, Efficiency measurement for hierarchical situations, *Journal of the Operational Research Society*, Vol. 72 (2020), Issue 3, 654-662.
146. Avilés-Sacoto, S., Cook, W.D., Güemes-Castorena, D., and Zhu, Joe, Measuring efficiency in DEA in the presence of common inputs, *Journal of the Operational Research Society*, Vol. 71 (2020), No. 11, 1710-1722.
145. Chen, C., Cook, W.D., Imanirad, R., and Zhu, Joe, Balancing fairness and efficiency in performance evaluation in non-homogeneous environments: The case of hybrid versus conventional vehicles, *European Journal of Operational Research*, Vol. 287 (2020), Issue 3, 1003-1013.
144. Avilés-Sacoto, S., Cook, W.D., Güemes-Castorena, D., and Zhu, Joe, Modelling efficiency in regional innovation systems: A two-stage data envelopment analysis problem with shared outputs within groups of decision-making units, *European Journal of Operational Research*, Vol. 287 (2020), Issue 2, 572-582.
143. Khezrimotlagh, D., Cook, W.D., and Zhu, Joe, A Nonparametric framework to detect outliers in estimating production frontiers, *European Journal of Operational Research*, Vol. 286 (2020), Issue 1, 375-388.
142. Kaffash, S., Azizi, R., Huang, Y. and Zhu, Joe, A survey of data envelopment analysis applications in the insurance industry 1993-2018, *European Journal of Operational Research*, Vol. 284 (2020), Issue 3, 801-813.
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140. Chen, K., and Zhu, Joe, Additive slacks-based measure: computational strategy and extension to network DEA, *OMEGA*, Vol. 91, March (2020), 102022.
139. Chen, K., Cook, W.D., and Zhu, Joe, A conic relaxation model for searching global optimum of network data envelopment analysis, *European Journal of Operational Research*, Vol. 280, Issue 1 (2020), 242-253.

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133. Chen, K., and Zhu, Joe, Computational tractability of chance constrained data envelopment analysis, *European Journal of Operational Research*, Vol. 274, Issue 3 (2019), 1037-1046.
132. Cook, W.D., Ramón, N., Ruiz, J.L., Sirvent, I., and Zhu, Joe, Goal-adjusted benchmarking for performance evaluation in pay-for-performance incentive plans, *OMEGA*, Vol. 84 (2019), 45-54.
131. Lim, S., and Zhu, Joe, Primal-dual correspondence and frontier projections in two-stage network DEA models, *OMEGA*, Vol. 83 (2019), 236-248.
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129. Liu, J., Gong, Y., Zhu, Joe, and Zhang, J., A DEA-based approach for competitive environment analysis in global operations strategies, *International Journal of Production Economics*, Vol. 203 (2018), 110-123.
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127. Gong, Y., Zhu, Joe, Chen, Y., and Cook, W.D., DEA as a tool for auditing: Application to Chinese manufacturing industry with parallel network structures, *Annals of Operations Research*, Vol. 263 (2018), Issue 1-2, 247-269.
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115. Guo, C. and Zhu, Joe, Non-cooperative two-stage network DEA model: Linear vs. parametric linear, *European Journal of Operational Research*, Vol. 258, Issue 1 (2017), 398-400.
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111. Du, J., Huo, J-Z, and Zhu, Joe, Data envelopment analysis with output-bounded data, *Asia-Pacific Journal of Operational Research*, Vol. 33, Number 6 (2016), 1650050 [17 pages].
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109. Shwartz, M., Burgess, J.F. Jr, and Zhu, Joe, A DEA based composite measure of quality and its associated data uncertainty interval for health care Provider profiling and pay-for-performance, *European Journal of Operational Research*, Vol. 253, Issue 2 (2016), 489-502.
108. Lim, S., and Zhu, Joe, A note on two-stage network DEA model: frontier projection and duality, *European Journal of Operational Research*, Vol. 248. Issue 1 (2016), 342-346.
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103. Du, J., Wang, J., Chen, Y., Chou, S-Y, and Zhu, Joe, Incorporating health outcomes in Pennsylvania hospital efficiency: An additive super-efficiency DEA approach, *Annals of Operations Research*, Vol. 221, Issue 1 (2014), 161-172.
102. Park, J., Lee, D., and Zhu, Joe, An integrated approach for ship block manufacturing process performance evaluation: Case from a Korean shipbuilding company, *International Journal of Production Economics*, Vol. 156 (2014), 214-222.
101. Lim, S., Oh, K.W., and Zhu, Joe, Use of DEA cross-efficiency evaluation in portfolio selection: an application to Korean stock market, *European Journal of Operational Research*, Vol. 236 (2014), 361-368.
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96. Cook, W.D., Harrison, J., Imanirad, R., Rouse, P., and Zhu, Joe, Data envelopment analysis with nonhomogeneous DMUs, *Operations Research*, Vol. 61, No. 3 (2013), 666-676.
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94. Sherman, H.D., and Zhu, Joe, Analyzing performance in service organizations, *Sloan Management Review*, Vol. 54, No. 4 (Summer 2013), 36-42. [translated and published: Analizar el desempeño en organizaciones de servicio, *Harvard Deusto business review*, No. 228 (2013), 6-15.]
93. Imanirad, R., Cook, W.D., and Zhu, Joe, Partial input to output impacts in DEA: Production considerations and resource sharing among business subunits, *Naval Research Logistics*, Vol. 60, Issue 3 (2013), 190-207.
92. Lim, S., and Zhu, Joe, Integrated data envelopment analysis: Global vs local optimum, *European Journal of Operational Research*, Vol. 229, Issue 1 (2013), 276-278.
91. Chen, Y., Cook, W.D., Kao, C., and Zhu, Joe, Network DEA pitfalls: Divisional efficiency and frontier projection under general network structures, *European Journal of Operational Research*, Vol. 226 (2013), 507-515.
90. Premachandra, I.M., Zhu, Joe, Watson, J., and Galagedera, D.U.A., Best-performing US mutual fund families from 1993 to 2008: Evidence from a novel two-stage DEA model for efficiency decomposition, *Journal of Banking and Finance*, Vol. 36, Issue 12 (2012), 3302-3317.
89. Chen, C-M, Du, J. Huo, J., and Zhu, Joe, Undesirable factors in integer-valued DEA: Evaluating the operational efficiencies of city bus systems considering safety records, *Decision Support Systems*, Vol. 54 (2012), 330-335.
88. Chen, C-L, Zhu, Joe, Yu, J-Y, and Noori, H., A new methodology for evaluating sustainable product design performance with two-stage network data envelopment analysis, *European Journal of Operational Research*, Vol. 221, Issue 2 (2012), 348-259.
87. Cook, W.D., Harrison, J., Rouse, P., and Zhu, Joe, Relative efficiency measurement: The problem of a missing output in a subset of decision making units, *European Journal of Operational Research*, Vol. 220, Issue 1 (2012), 79-84.
86. Du, J., Chen, C-M, Chen, Y., Cook, W.D., and Zhu, Joe, Additive super-efficiency in integer-valued data envelopment analysis, *European Journal of Operational Research*, Vol. 218 (2012), 186-192.
85. Lee, H-S, and Zhu, Joe, Super-efficiency infeasibility and zero data in DEA, *European Journal of Operational Research*, Vol. 216 (2012), 429-433.
84. Cook, W.D., and Zhu, Joe, Multiple variable proportionality in data envelopment analysis, *Operations Research*, Vol. 59, No. 4 (2011), 1024-1032.

83. Cook, W.D., and Zhu, Joe, Output-specific input assurance-regions in DEA, *Journal of the Operational Research Society*, Vol. 62 (2011), 1881-1887.
82. Zhu, Joe, Airlines performance via two-stage network DEA approach, *Journal of CENTRUM Cathedra*, Vol. 4, Issue 2 (2011), 260-269.
81. Chen, C-M, and Zhu, Joe, Efficient resource allocation via efficiency bootstraps: An application to R&D project budgeting, *Operations Research*, Vol. 59 (2011), May-June, pp. 729-741.
80. Lee, H-S, Chu, C-W, and Zhu, Joe, Super-efficiency DEA in the presence of infeasibility, *European Journal of Operational Research*, Vol. 212 (2011), 141-147.
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77. Cook, W.D., Zhu, Joe, Bi, G-B, and Yang, F., Network DEA: Additive efficiency decomposition, *European Journal of Operational Research*, Vol. 207, Issue 2 (2010), 1122-1129.
76. Chen, Y., Du, J., Sherman, H.D., and Zhu, Joe, DEA model with shared resources and efficiency decomposition, *European Journal of Operational Research*, Vol. 207 (2010), 339-349.
75. Cook, W.D., Liang, L., and Zhu, Joe, Measuring performance of two-stage network structures by DEA: A review and future perspective, *OMEGA*, Vol. 38 (2010), 423-430.
74. Cook, W.D., and Zhu, Joe, Context-dependent performance standards in DEA, *Annals of Operations Research*, Vol. 173, No. 1 (2010), 163-175.
73. Du, J., Liang, L., and Zhu, Joe, A slacks-based measure of super-efficiency in data envelopment analysis: A Comment, *European Journal of Operational Research*, Vol. 204 (2010), 694-697.
72. Chen, Y., Cook, W.D., and Zhu, Joe, Deriving the DEA frontier for two-stage processes, *European Journal of Operational Research*, Vol. 202 (2010), 138-142.
71. Cook, W.D., and Zhu, Joe, Piecewise linear output measures in DEA, *European Journal of Operational Research*, Vol. 197 (2009), 312-319.
70. Cook, W.D. Yang, F., and Zhu, Joe, Nonlinear inputs and diminishing marginal value in DEA, *Journal of the Operational Research Society*, Vol. 60, No. 11 (2009), 1567-1574.
69. Chen, Y., Cook, W.D., Li, N., and Zhu, Joe, Additive efficiency decomposition in two-stage DEA, *European Journal of Operational Research*, Vol. 196 (2009), 1170-1176.
68. Cook, W.D., Liang, L., Zha, Y. and Zhu, Joe, A modified super-efficiency DEA model for infeasibility, *Journal of the Operational Research Society*, Vol. 69 (2009), 276-281.

67. Chen, Y., Liang, L., and Zhu, Joe, Equivalence in two-stage DEA approaches, *European Journal of Operational Research*, Vol. 193 (2009), Issue 2, 600-604.
66. Liang, L., Wu, J., Cook, W.D., and Zhu, Joe, The DEA game cross-efficiency model and its Nash equilibrium, *Operations Research*, Vol. 56, No. 5 (2008), 1278-1288.
65. Liang, L., Cook, W.D., and Zhu, Joe, DEA Models for two-stage processes: Game approach and efficiency decomposition, *Naval Research Logistics*, Vol. 55 (2008), 643-653.
64. Liang, L., Wu, J., Cook, W.D., and Zhu, Joe, Alternative secondary goals in DEA cross-efficiency evaluation, *International Journal of Production Economics*, Vol. 113 (2008), 1025-1030.
63. Cook, W.D., and Zhu, Joe, CAR-DEA: Context-dependent assurance regions in DEA, *Operations Research*, Vol. 56, No. 1 (2008), 69-78.
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60. Gregorious, G.N., and Zhu, Joe, Data envelopment analysis – a way to assess the efficiency of funds of hedge funds, *Journal of Portfolio Management*, Vol. 33, No. 2 (2007), 120-132.
59. Cook, W.D., and Zhu, Joe, Classifying inputs and outputs in data envelopment analysis, *European Journal of Operational Research*, Vol. 180, Issue 2 (2007), 692-699.
58. Cook, W.D., and Zhu, Joe, Within-group common weights in DEA: An analysis of power plant efficiency, *European Journal of Operational Research*, Vol. 178, Issue 1 (2007), 207-216.
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56. Liang, L., Yang, F., Cook, W.D., and Zhu, Joe, DEA models for supply chain efficiency evaluation, *Annals of Operations Research*, Vol. 145, No. 1 (2006), 35-49.
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Translated by Dr. Yande Gong and Dr. Xiang Li and published in Chinese: 数据包络分析: 让数据自己说话.
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1. Sherman, D.H., and Zhu, Joe, Case study: Improving branch profitability and service with data envelopment analysis, *Banking, Accounting and Finance*, Vol. 22, No. 3 (2009), 15-24.

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34. Zhou, H., Yang, Y., Chen, Y., Zhu, Joe, and Yu Shi, Y., DEA application in sustainability 1996-2019: The origins, development and future directions, in *Pursuing Sustainability - OR/MS Applications in Sustainable Design, Manufacturing, Logistics, and Resource Management*, Eds. Chen, C., Chen, Y., and Jayaraman, V.
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 13. Cooper, W.W., Seiford, L.M., and Zhu, Joe, Data envelopment analysis: History, models and interpretations, in *Handbook on Data Envelopment Analysis*, 2nd edition, Chapter 1, 1-39, Eds W.W. Cooper, L.M. Seiford, and J. Zhu, Springer, New York. 2011.
 12. Morita, H., and Zhu, Joe, Context-dependent DEA and its use, in *Modeling Data Irregularities and Structural Complexities in Data Envelopment Analysis*, Chapter 13, 241-260, Eds J. Zhu, and W.D. Cook, Springer, Boston, 2007.

11. Cook, W.D., Liang, L., Yang, F., and Zhu, Joe, DEA models for supply chain or multi-stage structure, in *Modeling Data Irregularities and Structural Complexities in Data Envelopment Analysis*, Chapter 11, 189-208, Eds J. Zhu, and W.D. Cook, Springer, Boston, 2007.
10. Chen, Y., and Zhu, Joe, Interval and ordinal data, in *Modeling Data Irregularities and Structural Complexities in Data Envelopment Analysis*, Chapter 3, 35-62, Eds J. Zhu, and W.D. Cook, Springer, Boston, 2007.
9. Cook, W.D., and Zhu, Joe, Rank order data in DEA, in *Modeling Data Irregularities and Structural Complexities in Data Envelopment Analysis*, Chapter 2, 13-34, Eds J. Zhu, and W.D. Cook, Springer, Boston, 2007.
8. Cook, W.D., and Zhu, Joe, Data irregularities and structural complexities in DEA, in *Modeling Data Irregularities and Structural Complexities in Data Envelopment Analysis*, Chapter 1, 1-12, Eds J. Zhu, and W.D. Cook, Springer, Boston, 2007.
7. Morita, H., and Zhu, Joe, Context-dependent DEA--public libraries, in *Productivity Analysis in the Service Sector with Data Envelopment Analysis*, Chapter 19, Ed N. Avkiran, Australia, 2006.
6. Cooper, W.W., Deng, H. Seiford, L.M., and Zhu, Joe, Congestion: Its identification and management with DEA, in *Handbook on Data Envelopment Analysis*, Chapter 7, 177-201, Eds W.W. Cooper, L.M. Seiford, and J. Zhu, Kluwer Academic Publishers, Boston. 2004.
5. Cooper, W.W., Li, S., Seiford, L.M., and Zhu, Joe, Sensitivity analysis in data envelopment analysis, in *Handbook on Data Envelopment Analysis*, Chapter 3, 75-97, Eds W.W. Cooper, L.M. Seiford, and J. Zhu, Kluwer Academic Publishers, Boston. 2004.
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3. Cooper, W.W., Seiford, L.M., and Zhu, Joe, Data envelopment analysis: History, models and interpretations, in *Handbook on Data Envelopment Analysis*, Chapter 1, 1-39, Eds W.W. Cooper, L.M. Seiford, and J. Zhu, Kluwer Academic Publishers, Boston. 2004.
2. Wilkens, K., and Zhu, Joe, Classifying hedge funds using data envelopment analysis, in *Hedge Funds: Strategies, Risk Assessment, and Returns*, Chapter 10, 161-175, Eds G.N. Gregoriou, V.N. Karavas, and F. Rouah, BeardBooks, Washington, D.C. 2003.
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INVITED TALKS

45. Big Data Applications in Intelligent Transportation Systems, The 5th NYUAD Transportation Symposium, November 25, 2019, Abu Dhabi, UAE.
44. Data-oriented Analytics: Network DEA, 2019 International Conference on Intelligent Transportation and Logistics with Big Data, July 26-29, 2019, Windsor, Canada **(Keynote)**
43. Decomposition Weights and Overall Efficiency in Two-stage Additive Network DEA, 2016 Asian Pacific Productivity Conference, July 8, 2016, Tianjin, China. **(Keynote)**
42. Data Envelopment Analysis: New Perspectives, Beijing Institute of Technology, August 7, 2015, Beijing, China.
41. Data Envelopment Analysis: Future Directions, International Workshop on Data Envelopment Analysis, Chinese Academy of Sciences, August 4, 2015, Beijing, China. **(Keynote)**
40. Some New Developments in Data Envelopment Analysis, School of Management, Huazhong University of Science and Technology, July 31, 2015, Wuhan, China
39. Some Basic Issues in DEA, Advance Lecture Series, 2015 Taiwan Productivity and Efficiency Conference, School of Business, Soochow University, Taipei, Taiwan, July 8, 2015.
38. Data Envelopment Analysis: Data Mining and Analytics, 2015 Taiwan Productivity and Efficiency Conference, School of Business, Soochow University, Taipei, Taiwan, July 9, 2015. **(Plenary Session)**
37. Data Envelopment Analysis: New Perspectives, Osaka University, June 27, 2015, Osaka, Japan
36. Data Envelopment Analysis: New Perspectives, Hefei University of Technology, June 13, 2015, Hefei, China
35. VRS Cross Evaluation, 2014 Taiwan Productivity and Efficiency Conference, School of Business, Soochow University, Taipei, Taiwan, July 5, 2014. **(Plenary Session)**
34. An Integrated Approach for Ship Block Manufacturing Process Performance Evaluation: Case from a Korean Shipbuilding Company, Advance Lecture Series, 2014 Taiwan Productivity and Efficiency Conference, School of Business, Soochow University, Taipei, Taiwan, July 4, 2014.
33. What are Inputs and Outputs in DEA? 2013 Taiwan Productivity and Efficiency Conference, School of Business, Soochow University, Taipei, Taiwan, July 20, 2013. **(Plenary Session)**
32. Cross Efficiency in DEA, Advance Lecture Series, 2013 Taiwan Productivity and Efficiency Conference, School of Business, Soochow University, Taipei, Taiwan, July 17, 2013.
32. Data Envelopment Analysis, Sheldon B. Lubar School of Business, University of Wisconsin-Milwaukee, Milwaukee, WI, November 2, 2012.
31. Data Envelopment Analysis as a Tool for Performance Evaluation, International Conference on Business Performance Measurement and Management, CENTRUM,

- Pontificia Universidad Católica del Perú, Lima, Peru, September 11-13, 2012. (**Keynote speech**)
30. Network DEA pitfalls, 2012 Taiwan Productivity and Efficiency Conference, School of Business, Soochow University, Taipei, Taiwan, July 20, 2012. (**Plenary Session**)
 29. Data Envelopment Analysis: Models and Applications, Advance Lecture Series, 2012 Taiwan Productivity and Efficiency Conference, National Taiwan University, Taipei, Taiwan, July 19, 2012.
 28. Data Envelopment Analysis: Models and Methods, Graduate Institute of Hospitality Management, National Taiwan Normal University, Taipei, Taiwan, July 16, 2012.
 27. Research and Publish: Targeting High Quality International Journals, Institute of Business & Management, National Chiao Tung University, Taipei, Taiwan, July 16, 2012.
 26. Data Envelopment Analysis: An Introduction, Institute of Business & Management, National Chiao Tung University, Taipei, Taiwan, July 16, 2012.
 25. Efficiency and Productivity: Seaports and Marine Fleets Performance, National Taiwan Ocean University, December 28, 2011.
 24. DEA Game Cross Efficiency and Modeling DEA in Excel, Soochow University, Taipei, Taiwan, December 16, 2011.
 23. DEA Game Cross Efficiency and Applications, International Conference on Data Envelopment Analysis and Its Applications to Management, September 14-16, 2011, CENTRUM, Pontificia Universidad Católica del Perú, Lima, Peru. (**Keynote speech**)
 22. DEA Methodology and Applications, Nanjing University of Posts and Telecommunications (NUPT), June 21, 2011, Nanjing, China.
 21. How to Publish in Top Journals and Do High Quality PhD Research, School of Management, University of Science & Technology of China, Hefei, China, June 14, 2011.
 20. DEA Methodology and Applications, Auhui University, June 13, 2011, Hefei, China.
 19. DEA Game Cross Efficiency, International DEA Symposium, 27-29 September 2010, Brisbane, Australia. (**Keynote speech**)
 18. Data Envelopment Analysis (DEA) –How and Where Do We Apply It? Department of Finance and Quantitative Analysis, University of Otago, Dunedin, New Zealand, June 28, 2010.
 17. Data Envelopment Analysis (DEA): An Introduction, School of Commerce, University of Otago, Dunedin, New Zealand, June 29, 2010.
 16. Additive Efficiency Decomposition in Two-Stage Network, 4th Symposium on Data Envelopment Analysis, Taiwan, Jan 19-21, 2010. (**Keynote speech**)
 15. How to Publish in International Journals, Department of Industrial and Information Management, the National Cheng Kung University, Taiwan, December 31, 2009

14. DEA Models and Frontier for Two-Stage Processes, Taiwanese Productivity Conference (**Plenary Session**), National Taiwan University, Taipei, Taiwan, July 15, 2009.
13. Network and Multi-Stage Data Envelopment Analysis, Advanced Lecture Series on Productivity and Efficiency organized by Institute of Economics, Academia Sinica of Taiwan and National Taiwan University, July 14, 2009.
12. Data Envelopment Analysis: How, What, and Where, Erasmus Research Institute of Management (ERIM) Research Seminar, Netherlands, June 18, 2009.
11. Modeling Two-Stage Processes by DEA, DEA Symposium 2009, Osaka University Nakanoshima Center, Osaka, Japan, January 13, 2009.
10. Data Envelopment Analysis 30 Years: New Models, Institute of Policy and Management, Chinese Academy of Sciences, Beijing, China, July 3, 2008.
9. PhD Research: How to Achieve High-Quality, School of Management, University of Science & Technology of China, Hefei, China, June 14, 2008.
8. An Introduction to Data Envelopment Analysis (DEA), Department of Information and Physical Sciences, Osaka University, Osaka, Japan, June 15, 2007.
7. Context-dependent Assurance Region DEA (CAR-DEA), National Graduate Institute for Policy Studies, Tokyo, Japan, May 26, 2007
6. How to Publish in Top Journals, College of Management, Ming Chuan University, Taipei, Taiwan, Jan 10, 2007.
5. Performance Evaluation and Benchmarking Using DEA, Department of Industrial and Information Management, the National Cheng Kung University, Taiwan, Jan 4, 2007.
4. Data Envelopment Analysis: What DEA Can Do, Department of Mechanical & Industrial Engineering, Northeastern University, Boston, October 27, 2006.
3. New Benchmarking Approaches and Applications, MBA Seminar Series, School of Management, University of Science & Technology of China, Hefei, China, May 19, 2005.
2. Data Envelopment Analysis (DEA) and Its Applications, Research Seminar Series, School of Business and Economics, State University of New York, Plattsburgh, New York, November 21, 2003.
1. Context-dependent DEA: A new DEA Approach, Japanese DEA Seminar, National Graduate Institute for Policy Studies, Tokyo, Japan, June 15-18, 2002.

AWARDS

- Ranked #3 in 'The most productive and influential authors in EJOR' by "Forty years of the European Journal of Operational Research: A bibliometric overview", 262 (2017) 803-816.

- Article selected as a winning paper in the prestigious Emerald Citations of Excellence for 2017
- Article included in EJOR's 40th Anniversary Article Selection Part 2: 20 trendsetting papers of the last 20 years
- Chang Jiang Scholar Chair Professor, Ministry of Education of China, 2014
- Best Reviewer Award, European Journal of Operational Research (2010; 2012, 2015, 2016, 2018)
- Department of Veterans Affairs & Veterans Health Administration Grant “Develop Composite Measures of Quality of Care,” 2010-2011
- Taiwan National Science Council, 2012, 2013
- William Evans Visiting Fellow, University of Otago, New Zealand, June-July, 2010.
- Research Fellowship, Osaka University, June, 2007
- Visiting Professorship grant, Department of Industrial and Information Management, the National Cheng Kung University, Taiwan, 2007.
- National Institute of Health Grant “Comparative Evaluation of Nursing Homes”, Phase II 2002-2005, sub-contracted as a consultant.
- KPMG Foundation Grant “Hospital Quality Measurement & Reporting,” June – September, 2003.
- Japan Society for Promotion of Science (JSPS) Invitation Fellowship for Research in Japan (Short-term), (May-July, 2002)
- Using Discovery-Based Learning to Explore the Lean Design of Global Supply Chains, Educational Development Council, Worcester Polytechnic Institute, 2001. (Co-PI)
- Managing the Information Technology (IT) Investment in E-business and E-Supply Chain Design, WPI Research Development Council 2001.

EDITORIAL EXPERIENCE

- Deputy Editor, *OMEGA*, (2019—present)
- Area Editor, *OMEGA*, (2008—present)
- Editorial Board Member, *European Journal of Operational Research* (2014—present)
- Associate Editor, *Journal of the Operational Research Society*, (2017—present)
- Associate Editor, *INFOR*, (2007—present)
- Associate Series Editor, *Springer International Series on Operations Research and Management Sciences*, (2014—present)

- Editorial Board Member, *Computers & Operations Research* (2005—present)
- Editor, *Data Envelopment Analysis Journal*, (2013—present)
- Associate Editor, *OMEGA*, (2004—2008)
- Associate Editor, *Asia-Pacific Journal of Operational Research* (2004—2008)
- Guest Editor, *Annals of Operations Research*, *European Journal of Operational Research*, *Journal of the Operational Research Society*, *International Journal of Information Technology and Decision Making*, *OMEGA*, *Journal of CENTRUM Cathedra*

PROFESSIONAL ACTIVITIES

- International Advisory Committee Member, International Conference on Competitiveness Evaluation and Conceptual Aspects, CENTRUM, Pontificia Universidad Católica del Perú, Lima, Peru, August 24-27, 2013.
- International Advisory Committee Member, International Conference on Business Performance Measurement and Management, CENTRUM, Pontificia Universidad Católica del Perú, Lima, Peru, September 11-13, 2012.
- International Advisory Committee Member, International Conference on Data Envelopment Analysis and Its Applications to Management, September 14-16, 2011, CENTRUM, Pontificia Universidad Católica del Perú, Lima, Peru.
- Invited as an expert in Data Envelopment Analysis to participate in a National Science Foundation Sponsored Workshop on Engineering Applications of DEA at Union College, Schenectady, NY, December 10-11, 1999.
- Advisory Board Member, North American Productivity Workshop, University of Toronto, Canada, June 23-25, 2004.

- Reviewer and panelist for Division of Design, Manufacture, and Industrial Innovation, National Science Foundation.
- Reviewer for Social Sciences and Humanities Research Council of Canada.
- Reviewer for Natural Sciences and Engineering Research Council of Canada.
- Reviewer for Research Grants Council (RGC) of Hong Kong.
- Reviewer for Czech Science Foundation.
- Book reviewer Kluwer Academic Publishers.

- General Chair, Data Envelopment Analysis International Conference, June 19-21, 2020, Seoul, Korea.

- Session Chair, Data-oriented Performance Evaluation, INFORMS Annual Meeting, October 20-23, 2019, Seattle, USA.
- General Chair, Data Envelopment Analysis International Conference, June 28-30, 2019, Canterbury, UK.
- General Chair, Data Envelopment Analysis International Conference, June 14-16, 2018, Taipei, Taiwan.
- General Chair, Data Envelopment Analysis International Conference, July 7-10, 2017, Hefei, China.
- General Chair, Data Envelopment Analysis International Conference, July 5-7, 2016, Nanjing, China.
- General Chair, International Workshop on Data Envelopment Analysis, Chinese Academy of Sciences, August 4-5, 2015, Beijing, China.
- Session Chairperson, “DEA Theory II”, 26th European Conference on Operational Research, July 1-4, 2013, Rome, Italy.
- Cluster Co-Chairperson, “Data Envelopment Analysis Cluster”, INFORMS Annual Meeting, November 4-7, 2006, Seattle.
- Cluster Co-Chairperson, “Data Envelopment Analysis Cluster”, INFORMS Annual Meeting, November 5-8, 2006, Pittsburgh.
- Cluster Co-Chairperson, “Data Envelopment Analysis Cluster”, INFORMS International Meeting, June 25-28, 2006, Hong Kong, China.
- Cluster Co-Chairperson, “Data Envelopment Analysis Cluster”, INFORMS Annual Meeting, Nov. 13-16, 2005 San Francisco, CA.
- Cluster Co-Chairperson, “Data Envelopment Analysis Cluster”, CORS/INFORMS Joint International Meeting-Banff, May 16-19, 2004, Alberta, Canada.
- Cluster Co-Chairperson, “Data Envelopment Analysis Cluster”, INFORMS Annual Meeting, November 17-20, 2002, San Jose, CA.
- Stream Co-Chairperson, “Data Envelopment Analysis Cluster”, International Federation of Operational Research Societies Meeting, July 8-12, 2002, Edinburgh.
- Cluster Co-Chairperson, “Data Envelopment Analysis Cluster”, INFORMS National Meeting, November 4-7, 2001, Miami, FL.
- Cluster Co-Chairperson, “Data Envelopment Analysis Cluster”, INFORMS International Meeting, June 17-20, 2001, Maui.
- Cluster Co-Chairperson, “Data Envelopment Analysis Cluster”, INFORMS Annual Meeting, November 5-8, 2000, San Antonio, TX.
- Cluster Co-Chairperson, “Data Envelopment Analysis Cluster”, INFORMS/KORMS International Meeting, June 18-21, 2000, Seoul, Korea.

- Cluster Co-Chairperson, “Data Envelopment Analysis Cluster”, INFORMS Annual Meeting, May 7-10, 2000, Salt Lake City, UT.
- Panel Organizer and Panelist, Panel: “DEA Applications in E-commerce”, INFORMS Annual Meeting, November 5-8, 2000, San Antonio, TX.
- Session Chairperson, "Applications of Management Science Techniques”, 31st Annual Meeting of the Decision Sciences Institute, November 18-21, 2000, Orlando, FL.
- Session Chairperson, "New DEA Developments and Uses II", Invited Session for INFORMS/KORMS International Meeting, June 18-21, 2000, Seoul, Korea.
- Session Chairperson, "Applications of DEA", Invited Session for INFORMS Annual Meeting, May 7-10, 2000, Salt Lake City, UT.
- Session Chairperson, "Data Envelopment Analysis", Invited session for INFORMS Annual Meeting, November 7-10, 1999, Philadelphia, PA.
- Session Chairperson, "DEA & Application", Invited Session for INFORMS Annual Meeting, May 2-5, 1999, Cincinnati, OH.
- Session Chairperson, “DEA Refinements & Extensions” Invited session, INFORMS Annual Meeting, Oct. 25-28, 1998, Seattle, WA.

- Doctoral Committees
 - Business School, University of Technology Sydney, Australia (2012-2014)
 - School of Business Administration Hebrew University of Jerusalem, Mount Scopus, Israel (2009)
 - Plenary dissertation committee member for Rotterdam School of Management of Erasmus University, Netherlands (2010)